

Quantifying the Impact of Fall-Out



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- Since fall-out is a component of the formula that calculates Adjusted Task Time, the time and cost consequences of reduced fall-out can be quantified.

Reduction in Fallout Analysis			
Fallout Rate	Fallout	Total Time	Total Cost
52%	2.10	1426.98	\$1,313.09
50%	2.00	1359.03	\$1,250.56
40%	1.67	1132.53	\$1,042.13
30%	1.43	970.74	\$893.26
20%	1.25	849.40	\$781.60
10%	1.11	755.02	\$694.75

- A reduction in fall-out from 52% to 20%, reduces direct labor time by 577.58 minutes and cost by \$531.49 per loan.

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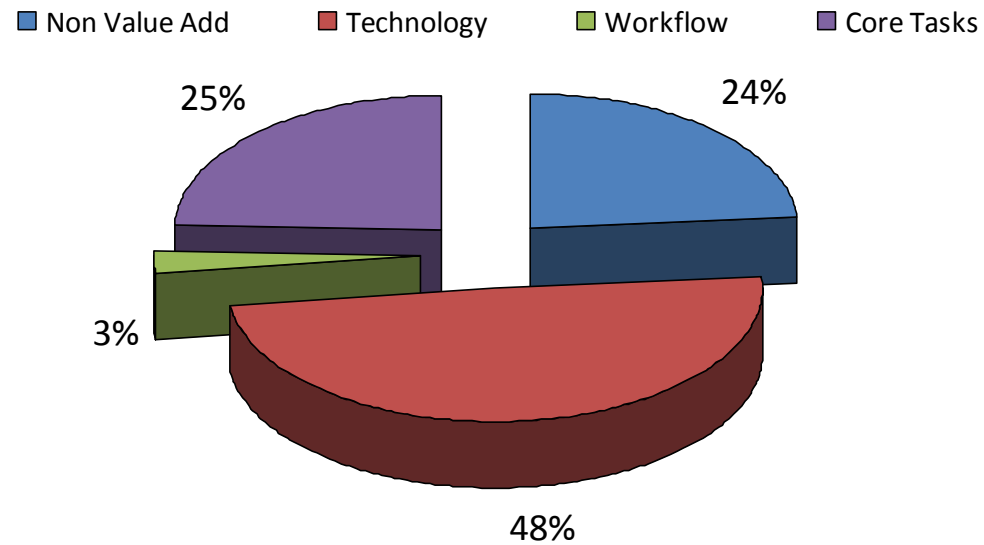
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Benefits of PTS to OPTS Migration



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Task Type Breakdown



	PTS Costs	OPTS Costs
Non Value Add	\$306.79	
Technology	\$638.57	
Workflow	\$35.76	
Core Tasks	\$318.38	\$318.38
Total Cost	\$1,299.50	\$318.38

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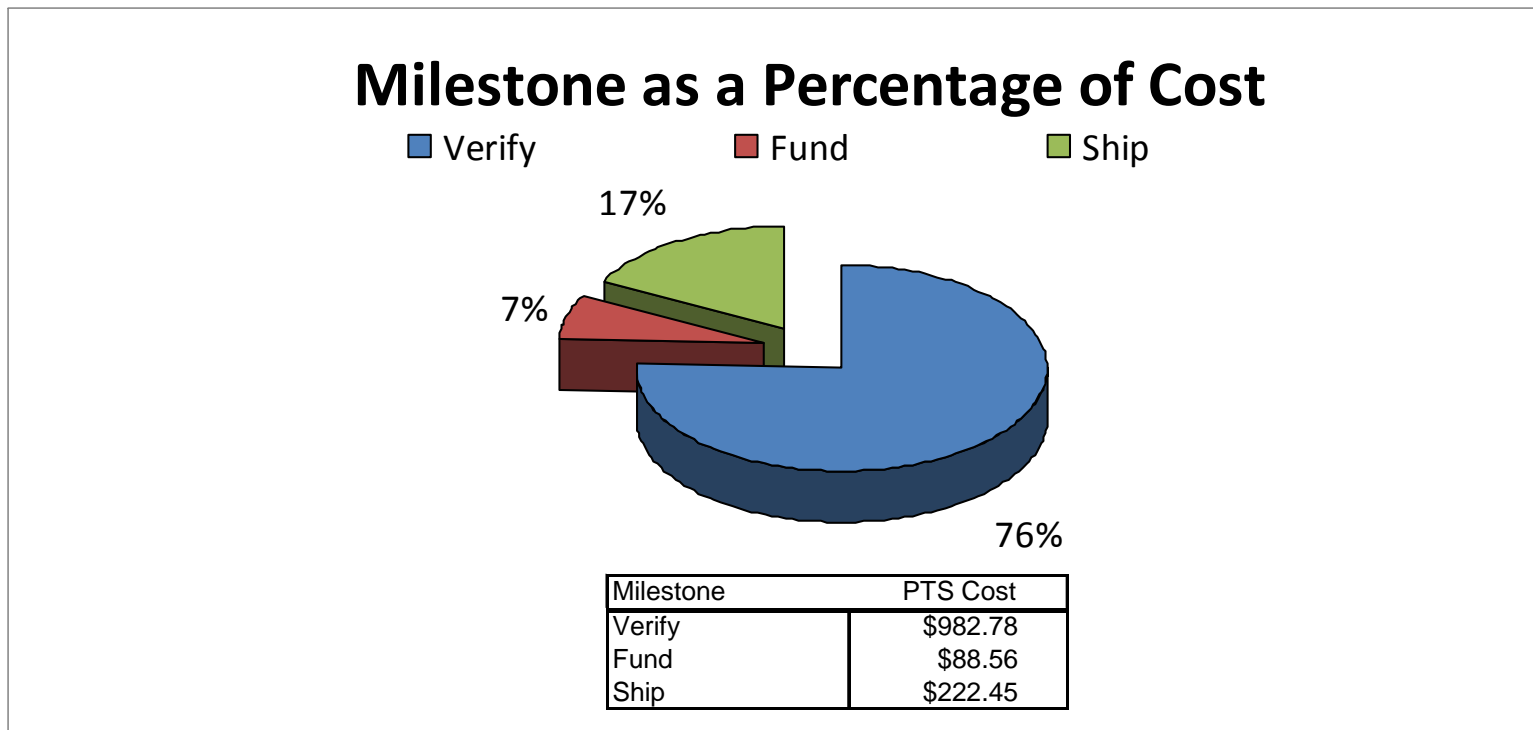
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Cost Allocation by Milestone



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- The Verify Milestone tends to dominate loan production costs. Within the Verify Milestone, costs associated with internal and external communications typically account for 50% to 60% of the PTS costs. Therefore, automating communication in the Verify Milestone should be a high priority.



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