



THE WAKEFIELD COMPANY, LLC

Making It Happen

Remaking PHH from the Inside Out

American Banker | February 17, 2010

An Article Written By Sara Lepro

Terry Wakefield, the president of Wakefield Co., a Grafton, Wis., consulting firm that focuses on the residential mortgage industry, said PHH's focus on upgrading technology puts it on the right path.

“Anything they're doing to increase their operational agility ... moves in absolutely the right direction,” he said. “The infrastructure that supports mortgage lending is very antiquated.”